# Greater Chester Resource Guide

For any and all emergencies, please call 911

*We encourage all individuals and organization to share this guide.*

## Quick Reference

| Agency | Phone | Website | Info |
|---|---|---|---|
| Chester Police/ Fire/EMT | 911 | chestervt.gov/police-department | Non-emergency number: (802) 875-2035 |
| Women's Freedom Center | (802)-885-2368 | womensfreedomcenter.net | Domestic/sexual violence support |
| *Chester Andover Family Center | (802) 875-3236 | chester-andoverfamilycenter.org | Food Shelf, Thrift Shop, and Financial Assistance |
| *Neighborhood Connections | (802) 824-4343 | ncvermont.org | Multiple food, housing, and health resources and supports for Windsor and Windham residents. Zero fare transportation assistance. |
| *SEVCA | (802)722-4575 | sevca.org | Multiple food, housing, and health resources and supports for Windsor and Windham residents. Free preschool and preK. |
| *Senior Solutions | (802)885-2669 | seniorsolutionsvt.org | Multiple food, housing, and health resources and supports for Windsor and Windham seniors. |
| *Vermont Homelessness Alliance | 211 | helpingtohousevt.org/ vermonts-emergency-shelter-providers/ | Resources to assist those experiencing homelessness and housing insecurity. |
| *Springfield Area Parent Child Center | (802)-886-5242 | sapcc-vt.org | Child and family support services, diaper bank, formula |

*-this asterisk indicates an organization that welcomes and encourages volunteers

**Comprehensive resource guide continued on next page...**

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# Table of Contents


| | |
|---|---|
| Chester Town Offices and Depts.....page 2 | Housing/Rental Assistance Resources.....page 6 |
| Children/Youth/Family Services.....page 3 | Healthcare Resources.....page 7 |
| Domestic Violence Resources.....page 3 | Transportation Resources.....page 7 |
| Food Assistance Resources.....page 4 | Senior Services and Resources.....page 8 |
| Emergency Shelter Resources.....page 4 | Disability and Rehabilitation Resources.....page 8 |
| Heating/Fuel/Energy Assistance Resources.....page 5 | Veterinary Care Resources.....page 8 |
| Clothing/Furniture/Household Goods.....page 5 | Mental Health/Counseling/Recovery Resources....page 9 |
| Employment Assistance Resources.....page 5 | Legal Services & Restorative Justice Resources.....page 9 |
| Education Resources.....page 6 | |


## Chester Town Offices and Departments

| Agency | Phone | Website | Info |
|---|---|---|---|
| Chester Police Department | (802) 875-2035 | chestervt.gov/police-department | Call 911 for any and all emergencies |
| Chester Fire Department | (802) 875-2211 | chestervt.gov/fire-department | Call 911 for any and all emergencies |
| Chester Ambulance | (802) 875-2160 | chestervt.gov/ambulance-service | Call 911 for any and all emergencies |
| Chester Highway Dept. | (802) 875-2737 | chestervt.gov/highway-department | |
| Chester Water Dept. | (802) 875-2173 | chestervt.gov/water-department | |
| Chester Sewer Dept. | | chestervt.gov/sewer-department | |
| Chester Town Office | (802) 875-2173 | www.chestervt.gov | Main office handling all municipal business, questions, and concerns |

## Children / Youth / Family Services

| | | | |
|---|---|---|---|
| *Springfield Area Parent Child Center | (802)-886-5242 | sapcc-vt.org | Child and family support services, diaper bank, formula |
| *Windsor County Youth Services | (802) 228-6880 | wcysvermont.org | Shelter services |
| VT Dept. of Children and Families | (802) 289-0648 | dcf.vermont.gov | Abuse prevention, adoption/foster care, child development, support services |
| *Winston Prouty Center | (802) 257-7852 | winstonprouty.org | Early intervention and child development |
| *Head Start | (802)460-0144 | sevcaheadstart.org | Federally funded preschool/pre-k |
| *Easter Seals Vermont | (802) 585-6717 | eastersealsvt.org | Family support services |
| *Black River Area Community Coalition | | info@braccvt.org | Youth mental health support and substance use prevention |
| *Chester Teen Center | | braccvt.org/teen-center | Safe space for teens, mental well-being, substance abuse prevention |
| Women's Freedom Center | (802)-885-2368 | womensfreedomcenter.net | Domestic/sexual violence support |
| *Windsor County Mentors | (802) 674-5101 | wcmentors.org | Mentorship ages 6–18 |
| Vermont Child Care Financial Assistance | (802) 886-5242 | dcf.vermont.gov/benefits/ccfap | Child care assistance |
| Children's Integrated Services | (802) 886-5242 | dcf.vermont.gov/contacts/partners/cis | Family support from prenatal to age 6 |
| Help Me Grow Vermont | 2-1-1 ext. 6 or text HMGVT to 898211 | helpmegrowvt.org/home | Multiple parent and family resources |
| Reach Up / Reach Ahead / Vermont MOMS | (800)-479-6151 | dcf.vermont.gov/benefits/reachup | Financial assistance for families |

## Domestic Violence Support and Resources

| Agency | Phone | Website | Info |
|---|---|---|---|
| Women's Freedom Center | (802)-885-2368 | womensfreedomcenter.net | Domestic/sexual violence support |

## Food Assistance

| Agency | Phone | Website | Info |
|---|---|---|---|
| *Chester Andover Family Center Food Shelf | (802) 875-3236 | chester-andoverfamilycenter.org | Serving Chester & Andover. Thu 1–7, Fri 10–2<br>908 VT 103, Chester, VT |
| *Neighborhood Connections | (802) 824-4343 | ncvermont.org | Meals on Wheels, community meals<br>5700 VT Rte 100, Londonderry,VT |
| *Londonderry Neighbors Pantry | (802) 824-6453 | | 2051 N. Main St, Londonderry. Open 1st & 3rd Fridays |
| *Black River Good Neighbors | (802)-228-3663 | brgn.org | Food shelf & community meals M-F 10-3 by appt.<br>37B Main Street Rte 103 Ludlow,VT |
| *Weathersfield Food Shelf | (802) 674-2626 | weathersfieldfoodshelf.weebly.com | 2nd & 4th Thursdays, 2–4 pm<br>1862 Route 106, Perkinsville, VT |
| *Springfield Family Center Food Shelf | (802) 885-3646 | springfieldfamilycenter.com | Food shelf by appointment; Lunch M–F 11:30–12:30<br>130 Springfield Plaza #9, Springfield, VT |
| *Our Place Drop In | (802)463-2217 | ourplacevermont.org | Food shelf by appointment; Breakfast M–F 9:30–10:30; Lunch M–F 11:30–12:30<br>4 Island Street, Bellows Falls, VT |
| Food Works | (802)490-2412 | groundworksvt.org/programs/foodworks | Food Shelf Open M–F<br>141 Canal Street Brattleboro, VT |
| *Senior Solutions Meals on Wheels | (802)465-7293 | seniorsolutionsvt.org/resource/meals-on-wheels | Meal delivery service for eligible Vermonters |
| Vermont Foodbank / Veggie VanGo | (800)585-2265 or 211 | vtfoodbank.org/access-food/veggievango | Mobile food pantry, call for locations |
| 3SquaresVT | (800)479-6151 | vermontfoodhelp.com | Government-funded food assistance |
| WIC (Women, Infants, Children) | (802)289-0600 | healthvermont.gov/local/springfield/wic-springfield | Nutrition, healthcare, parenting support |
| Farm to Family Program | (802) 460-1553 | sevca.org/farm-to-family | Helping eligible households access fresh produce from participating farmers' markets. |

## Emergency Shelter

| Agency | Phone | Website | Info |
|---|---|---|---|
| Vermont Homelessness Alliance | 211 | helpingtohousevt.org/vermonts-emergency-shelter-providers/ | Resources to assist those experiencing homelessness and housing insecurity. |

## Heating / Fuel / Energy Assistance

| Agency | Phone | Website | Info |
|---|---|---|---|
| *Chester Andover Family Center | (802)875-3236 | chester-andoverfamilycenter.org | Fuel and Financial Assistance for Chester and Andover Residents |
| *Springfield Regional Parent Child Center | (802)886-5242 | sapcc-vt.org | Referrals & family supports |
| *Neighborhood Connections | (802)824-4343 | ncvermont.org | Navigation & assistance |
| SEVCA | (802)722-4575 | sevca.org | Fuel & energy assistance programs |

## Clothing / Furniture / Household Goods

| Agency | Phone | Website | Info |
|---|---|---|---|
| *Chester Andover Family Center Thrift Shop | (802)875-3236 | chester-andoverfamilycenter.org | Affordable clothing, shoes, household goods<br>908 VT 103, Chester, VT |
| *West River Community Project | (802) 874-4800 | westtownshend.org/thrift-store | Thrift store at West Townshend Country Store<br>6573 VT-30, West Townshend, VT |
| *Springfield Regional Parent Child Center | (802)886-5242 | sapcc-vt.org | Clothing by appt.<br>130 Springfield Plaza #9, Springfield, VT |
| *Black River Good Neighbor Thrift Store | (802) 228-3663 | brgn.org/locations | 37B Main Street (Rt 103), Ludlow, VT.<br>Monday-Saturday 10 AM - 4 PM |
| *Thrive Thrift Store and Community Resource | (802)591-7737 | thrivethrift.org | Tuesday-Saturday 10am-5pm, 5087 Route 5, Unit C Ascutney, VT |

## Employment Assistance

| Agency | Phone | Website | Info |
|---|---|---|---|
| VT Dept. of Labor | (802) 828-4000 | labor.vermont.gov | Employment assistance |
| HireAbility VT | (802)289-0567 | hireabilityvt.com | Supports disabled Vermonters seeking work |
| Vermont Works for Women | (802)655-8900 | vtworksforwomen.org | Supports women and youth in learning and career; gender equity |
| ICAN | | dcf.vermont.gov/benefits/ican | Employment assistance |

## Education

| Agency | Phone | Website | Info |
|---|---|---|---|
| SEVCA Head Start | (802)674-8419 | sevcaheadstart.org/ | Federally funded preschool/pre-k |
| Whiting Library | (802)875-2277 | WhitingLibrary.org | Chester's public library |
| Chester Andover Elementary School | (802)875-2108 | caes.trsu.org | Grades K–6 |
| Green Mountain Union High School | (802)875-2146 | gmuhs.trsu.org | Grades 7–12 |
| Twin Rivers Supervisory Union | (802)875-3365 | trsu.org/home | Covers Andover, Baltimore, Cavendish, Chester, Ludlow, Mount Holly |
| Vermont Adult Learning | (802) 546-0880 | vtadultlearning.org | Education and employment help for adults and ELL |
| Vermont Agency of Education | (802) 828-1130 | education.vermont.gov | Education supports for all ages |
| VT Student Assistance Corp (VSAC) | (800) 642-3177 | vsac.org | Helps students save, plan, and pay for college/ career training |
| Springfield Area Parent Child Center | (802)886-5242 | sapcc-vt.org | Playworks child care and preschool |

## Housing / Rental Assistance

| Agency | Phone | Website | Info |
|---|---|---|---|
| Springfield Housing Authority | | springfieldhousingauthorityvt.org | Support in finding safe, affordable, stable housing in Springfield area. |
| Vermont State Housing Authority | | vsha.org | Housing assistance state wide. |
| Windsor & Windham Housing Trust | (888) 294-9948 | homemattershere.org/contact | Resources and support for safe, stable, affordable housing solutions in Windsor and Windham counties |
| Homeshare Vermont | (802) 863-5625 | homesharevermont.org | Resources and support for those looking to share living spaces to increase affordability and mutual benefit |
| SEVCA | (802)722-4575 | sevca.org | Assistance in finding housing resources |
| Vermont Legal Aid – Housing | (800)889-2047 | vtlawhelp.org/housing | Legal aid related to home ownership, rental status, housing insecurity, at risk housing and homelessness |

## Healthcare

| Agency | Phone | Website | Info |
|---|---|---|---|
| Grace Cottage | (802)365-7357 | gracecottage.org | LGBTQIA+ affirming, aging care, gender affirming care, ER, Rehab, Inpatient |
| Springfield Hospital | (802)885-2151 | springfieldhospital.org | ER, Rehab, Inpatient |
| Mt. Ascutney | (802)674-6711 | mtascutneyhospital.org | ER, Rehab, Inpatient |
| North Star Health | (802)885-7604 | northstarfqhc.org | Community healthcare; financial assistance available |
| Help Me Grow Vermont | 2-1-1 ext. 6 or text HMGVT to 898211 | helpmegrowvt.org/home | Health resources for parents/families |
| Vermont Department of Health | (802)863-7200 | healthvermont.gov | Multiple health and wellness resources |
| Springfield Office of VT Dept. of Health | (802)289-0600 | healthvermont.gov/local/springfield | Regional health resources |
| Windsor Resource Center | (802)674-2900 | mtascutneyhospital.org/centers-programs/windsor-resource-center | Multiple health and wellness resources |
| Chester Dental Clinic | (802)875-2878 | northstarfqhc.org/chester-dental-center/ | Low to no cost dental services for all ages and stages. Financial assistance. |
| Vermont Health Connect | (855)899-9600 | info.healthconnect.vermont.gov | Vermont's health insurance marketplace |
| Senior Solutions | (802)885-2669 | seniorsolutionsvt.org | Health and caregiver supports for seniors |
| Neighborhood Connections | (802)824-4343 | ncvermont.org | Health and wellness supports for seniors and caregivers |

## Transportation Services

| Agency | Phone | Website | Info |
|---|---|---|---|
| Neighborhood Connections | (802)824-4343 | ncvermont.org | Mountain Town Connector no cost on demand rides and group trips |
| Moover | (802)460-7433 | moover.com | Southern Vermont's fare free public transit |
| Community Cares Network of Chester/ Andover Inc | (802)875-6341 | | Details pending |

## Senior Services

| Agency | Phone | Website | Info |
|---|---|---|---|
| Senior Solutions | (802)885-2669 | seniorsolutionsvt.org | Benefits counseling, Meals on Wheels, caregiver support |
| Neighborhood Connections | (802)824-4343 | ncvermont.org | Care coordination & wellness programs |
| Community Cares Network Chester/ Andover | (802)875-6341 | | Volunteer rides, neighbor support |
| Vermont Department of Aging | (802) 241-2401 | dail.vermont.gov | State aging services & info |

## Disabilities & Rehabilitative Services

| | | | |
|---|---|---|---|
| Vermont Family Network | (802)876-5315 | vermontfamilynetwork.org | Resources for families of individuals with disabilities. |
| Vermont Center for Independent Living | (802)229-0501 | vcil.org | Resources and support for disabled Vermonters to live in their homes and communities of their choosing, with dignity and support. |
| Senior Solutions | (802)885-2669 | seniorsolutionsvt.org | Assistance in independent living in one's community regardless of age or ability. |
| Disability Rights Vermont | (802)229-1355 | disabilityrightsvt.org | Provides resources and guidance regarding the legal rights of Vermonters with disabilities |
| HireAbility VT | (802)289-0567 | hireabilityvt.com | Assists disabled Vermonters with disabilities find and maintain employment |
| Vermont Coalition for Disability Rights | (800)639-1522 | vcdr.org | Coalition dedicated to protecting and advancing the human and civil rights of people with disabilities |
| Vermont Disability Law Project | (800)889-2047 | vtlawhelp.org/client-assistance-program | A branch of VT Legal Aid that helps disabled people with legal issues relating to their disability. |
| Memory Café | (802)885-2669 | seniorsolutionsvt.org/ services/caregiver-support/ | A safe place for individuals experiencing memory loss to socialize, snack, and connect. |

## Veterinary Care

| Agency | Phone | Website | Info |
|---|---|---|---|
| Vermont Spay and Neuter Program | (802) 241-0589 | dcf.vermont.gov/ benefits/vsnip | Low cost spay/neuter program for those who qualify |

## Mental Health / Counseling / Recovery Services

| | | | |
|---|---|---|---|
| Senior Solutions | (802)885-2669 | seniorsolutionsvt.org | Connections to counseling & supports |
| Women's Freedom Center | (802)885-2368 | womensfreedomcenter.net | Support groups & counseling |
| Alcoholics Anonymous | (802)828-2288 | aavt.org | Peer support for alcohol recovery |
| Green Mountain Area Narcotics Anonymous | (802)265-6414 | gmana.org | Peer support for substance recovery |
| Greater Falls Connections | (802)463-9927 ext. 212 | greaterfallsconnections.com | Prevention & counseling connections |
| Turning Point Recovery Center of Springfield (VT) | (802) 885-4668 | spfldtp.org | Recovery support services |

## Legal Services & Restorative Justice

| Agency | Phone | Website | Info |
|---|---|---|---|
| SEVCA | (802)722-4575 | sevca.org | Multiple community resources |
| Women's Freedom Center | (802)885-2368 | womensfreedomcenter.net | Support & advocacy involving domestic/sexual violence |
| Greater Falls Community Justice Center | (802)376-6998 | greaterfallscjc.org | Restorative justice services |
| Vermont Legal Aid Society | (802)885-5181 | vtlegalaid.org | Legal assistance |
| Vermont Disability Law Project | (800)889-2047 | vtlawhelp.org/client-assistance-program | Disability-related legal support |